



**Right to Public Services Commission**  
**Government of Khyber Pakhtunkhwa**  
**Feed Back Received From Province Regarding Delivery of Notified Services**  
**( SINCE 01-Jan-2018 TILL 31-Dec-2018 )**



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S.No	Type of Service	Total Applications	Service Provided Within Stipulated Time	Service Provided Beyond Stipulated Time
<b>Deputy Commissioner Office</b>				
1	All Pakistan Cartridge Increase	5491	1651	3840
2	Demarcation of Land	10	7	3
3	Domicile	135301	131886	3415
4	FARD	7646	7611	35
5	Issuance of Arms License	39759	9986	29773
6	Issuance of Certified Copies of Registered Document	128	126	2
7	Processing of Arms License	19454	19046	408
8	Verification of Arms Applicant	16791	10938	5853
<b>Deputy Commissioner Office Total</b>		<b>224580</b>	<b>181251</b>	<b>43329</b>
<b>Excise &amp; Taxation Department</b>				
9	Registration of new motor Vehicle	36025	35678	347
10	Renewal of Vehicle	2292	2224	68
11	Transfer of Vehicle	1285	1265	20
<b>Excise &amp; Taxation Department Total</b>		<b>39602</b>	<b>39167</b>	<b>435</b>
<b>Forest Department</b>				
12	Grant Of Trees	86	70	16
13	Issuance of Wood Permit	350	263	87
<b>Forest Department Total</b>		<b>436</b>	<b>333</b>	<b>103</b>
<b>Health</b>				
14	Issuance of Drug License	939	731	208
<b>Health Total</b>		<b>939</b>	<b>731</b>	<b>208</b>
<b>Heavy Transport Vehicle</b>				
15	Issuance of Fresh Driving License HTV	3029	2610	419
16	Issuance of Learner HTV	2057	1884	173
17	Renewal of Driving License HTV	418	418	0
<b>Heavy Transport Vehicle Total</b>		<b>5504</b>	<b>4912</b>	<b>592</b>
<b>Local Government</b>				
18	Birth Certificate	19483	18161	1322
19	Building Plan	560	438	122
20	Death Certificate	2660	2355	305
21	Disposal of Garbage and Solid Waste	699	496	203
22	Plan of Commercial Building Outside city walls	15	8	7
23	Plan of Commercial Building within city wall	17	13	4
24	Supply of Clean Drinking Water	983	906	77
25	Water Connection	1151	1071	80
<b>Local Government Total</b>		<b>25568</b>	<b>23448</b>	<b>2120</b>
<b>Police</b>				
26	FIR	29493	28940	553
27	Issuance of fresh Driving License	25447	23123	2324
28	Issuance of Fresh Driving License LTV	2594	2349	245
29	Issuance of Learner	32025	31389	636
30	Issuance of Learner LTV	11512	10811	701
31	Renewal of Driving Licence	6518	5365	1153
32	Renewal of Driving Licence LTV	660	34	626
<b>Police Total</b>		<b>108249</b>	<b>102011</b>	<b>6238</b>
<b>Zakat Service</b>				
33	Disbursement of Zakat Funds to Mustahiqeen	4409	3848	561
34	Educational Scholarships	3364	2513	851
35	Issuance of Istehqaq Certificate	5231	4491	740
36	Jahez	1145	1041	104
37	Release of Funds from dist commite to local comtie	42	0	42
38	Release of Funds from Provincial Zakat HQ to Comti	30	27	3
<b>Zakat Service Total</b>		<b>14221</b>	<b>11920</b>	<b>2301</b>
<b>GRAND TOTAL</b>		<b>419099</b>	<b>363773</b>	<b>55326</b>
			<b>86.80 %</b>	<b>13.20 %</b>

Prepared by: \_\_\_\_\_

(Data Analyst)