



Right to Public Services Commission

Government of Khyber Pakhtunkhwa

Feed Back Received From Province Regarding Delivery of Notified Services

(SINCE 01-Jan-2019 TILL 31-Dec-2019)



S.No	Type of Service	Total Applications	Service Provided Within Stipulated Time	Service Provided Beyond Stipulated Time
Deputy Commissioner Office				
1	All Pakistan Cartridge Increase	7436	2769	4667
2	Attestation of Inheritance or Mutation Documents	2277	2212	65
3	Demarcation of Land	188	166	22
4	Domicile	230644	221930	8714
5	Entry in Roznamcha and Revenue Record	833	789	44
6	FARD	21752	21618	134
7	Issuance of Arms License	41724	17221	24503
8	Issuance of Certified Copies of Registered Document	1369	1334	35
9	Processing of Arms License	48706	45823	2883
10	Verification of Arms Applicant	34213	25585	8628
Deputy Commissioner Office Total		389142	339447	49695
Elementary & Secondary Education				
11	Provisional or Character Certificate	4223	4180	43
12	School Leaving Certificate Private Sector	631	617	14
13	School Leaving Certificate Public Sector	20174	20036	138
Elementary & Secondary Education Total		25028	24833	195
Excise & Taxation Department				
14	Registration of new motor Vehicle	59161	57758	1403
15	Renewal of Vehicle	54331	53263	1068
16	Transfer of Vehicle	5436	5383	53
Excise & Taxation Department Total		118928	116404	2524
Forest Department				
17	Grant Of Trees	390	316	74
18	Issuance of Wood Permit	1654	1428	226
Forest Department Total		2044	1744	300
Health				
19	Copies of Post Mortem or Medico Legal Report	1505	1446	59
20	Issuance of Drug License	1727	1402	325
Health Total		3232	2848	384
Heavy Transport Vehicle				
21	Issuance of Fresh Driving License HTV	19027	17943	1084
22	Issuance of Learner HTV	26410	25130	1280
23	Renewal of Driving License HTV	3955	3837	118
Heavy Transport Vehicle Total		49392	46910	2482
Local Government				
24	Birth Certificate	22362	21249	1113
25	Building Plan	1653	1314	339
26	Death Certificate	5501	5057	444
27	Disposal of Garbage and Solid Waste	5314	4845	469
28	Plan of Commercial Building Outside city walls	109	66	43
29	Plan of Commercial Building within city wall	124	113	11
30	Supply of Clean Drinking Water	709	508	201
31	Water Connection	3311	3158	153
Local Government Total		39083	36310	2773
Police				
32	FIR	38956	38157	799
33	Issuance of Fresh Driving License LTV	53240	50644	2596
34	Issuance of Learner LTV	79854	71916	7938
35	Police Verification	25539	24063	1476
36	Renewal of Driving Licence LTV	9390	8803	587
Police Total		206979	193583	13396
Zakat Service				
37	Disbursement of Zakat Funds to Mustahiqeen	1529	1529	0
38	Educational Scholarships	1084	1084	0
39	Issuance of Istehqaq Certificate	9325	9222	103
40	Jahez	353	353	0
Zakat Service Total		12291	12188	103
GRAND TOTAL		846119	774267	71852
			91.51 %	8.49 %

Prepared by: _____

(Data Analyst)