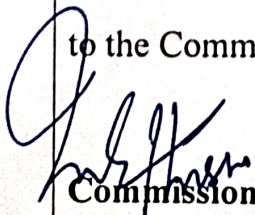
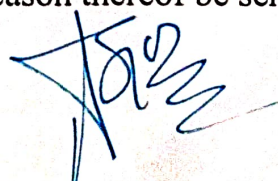


# KHYBER PAKHTUNKHWA RIGHT TO PUBLIC SERVICES COMMISSION

Case No. RTS-376

Mrs. Kamran Ullah Vs Police Department

Date of Institution: 10/09/2024

S.No	Date of Order	Order/Proceedings
1.	25-09-2024	<p>The complainant, Mr. Kamran Ullah, a teacher at a school in Dargai, submitted a grievance regarding the failure to register an FIR concerning a criminal incident that occurred on 10/06/2024. The incident involved two masked individuals who allegedly stopped the complainant near the Dargai graveyard, searched him, and snatched 22,000 Rupees, a pistol license, and a TECNO mobile phone.</p> <p>The complainant reported the matter to the DPO Charsadda on 10/06/2024 as prescribed under the Right to Public Services (RTPS) Act of 2014. Despite the initial submission and the subsequent engagement with the first appellate forum, no action has been taken to address the complaint or to register the FIR.</p> <p>A detailed hearing was conducted online with the complainant, wherein he reiterated his account of the events. The complainant's statement was carefully considered, along with the accompanying documents and prior communications regarding this matter.</p> <p>Upon and thorough examination of the records and the complainant's testimony, it is clear that, the complainant was victim of a robbery, the failure to register the FIR is a violation of the complainant's rights under the law.</p> <p>In light of the above findings, the Commission orders as follows:</p> <p>Immediate Registration of FIR: The DPO Charsadda is directed to register the FIR concerning the complainant's report without further delay. The registration should reflect all details provided by the complainant, including the nature of the crime and the items stolen.</p> <p>In case of non-registration of FIR; full reason thereof be sent to the Commission within 15 days.</p> <p> Commissioner-II</p> <p> Commissioner-I</p>