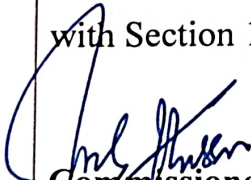



KHYBER PAKHTUNKHWA RIGHT TO PUBLIC SERVICES COMMISSION

Case No. RTS-378

Mr. Muhammad Huzaifa Vs Transport Department

Date of Institution: 20/09/2024

S.No	Date of Order	Order/Proceedings
1.	02-10-2024	<p>The complainant Mr. Muhammad Huzaifa S/o Mir Ahmad Shah R/o Zarin Kalay, Toro Mera, Mardan appeared online from the DMO office Mardan. He narrated his complaint where he had applied for issuance of driving license (LTV) to the Transport office Madan on 25/03/2024. Despite the passage of six months, the driving license card has not yet been issued. He has requested the Commission to take appropriate action.</p> <p>As the issuance of driving license is a notified public service under the Right to Public Services (RTPS) Act, 2014, where the designated officer is the Additional Deputy Commissioner/Assistant Commissioner (ADC/AC) and the Director of Transport is the appellate authority, the case is hereby forwarded to the Director of Transport, Khyber Pakhtunkhwa, under Section 24 of the Act. He is directed to resolve this case in accordance with Section 6 of the Act under intimation to the Commission.</p> <p>The Commission further directs that action be taken against the designated officer for the delay in issuing the license, in accordance with Section 11 of the Act.</p> <p> Commissioner-II</p> <p> Commissioner-I</p>