


# KHYBER PAKHTUNKHWA RIGHT TO PUBLIC SERVICES COMMISSION

Case No. RTS-379

Mr. AYAZ SARWAR Vs Police Department

Date of Institution: 08/10/2024

S.No	Date of Order	Order/Proceedings
1.	09-10-2024	<p>This order pertains to the complaint filed by Mr. Ayaz Sarwar, a resident of the Lower Malik Pura, Chata Pul, District Abbottabad, who appeared in person before the Right to Public Services Commission at Peshawar. The complainant has sought redressed regarding the non-registration of a First Information Report (FIR), a service duly notified under the Right to Public Services (RTPS) Act, 2014.</p> <p>Upon careful consideration of the complaint and after a thorough perusal of the relevant record, the Commission finds the complainant's submissions to be correct and in accordance with the legal framework of the RTPS Act, 2014.</p> <p>It is, therefore, directed as follows:</p> <ol style="list-style-type: none"><li>1. The District Police Officer (DPO) Abbottabad is hereby ordered to register the FIR immediately, as it is a public service guaranteed under the RTPS Act, 2014.</li><li>2. In the event that the FIR cannot be registered for valid legal reasons, the DPO Abbottabad is directed to provide a comprehensive and solid explanation in writing for such failure. This explanation must be submitted to the Commission within fifteen (15) days from the date of this order.</li><li>//3. Compliance Report: The DPO Abbottabad is further directed to submit a compliance report to the Right to Public Services Commission, indicating either the registration of the FIR or the reasons for the inability to do so, within the stipulated period of 15 days. Failure to comply with these directives may result in further action as provided under the RTPS Act, 2014.</li></ol> <p>This order is issued under the authority vested in the Commission by the RTPS Act, 2014, with the intent to uphold the right of the public to access public services in a timely and transparent manner.</p> <p style="text-align: right;"> Commissioner-I</p>