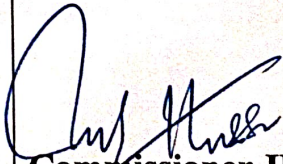
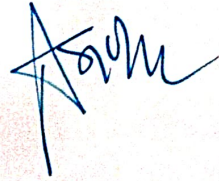


**KHYBER PAKHTUNKHWA RIGHT TO PUBLIC SERVICES  
COMMISSION**

Case No. RTS-383,389,390,402,403

**Mr. Jamil Khan and others Vs Transport Department**

Date of Institution: 20/11/2024

S.No	Date of Order	Order/Proceedings
2.	08-01-2025	<p>The Commission convened today heard, Director Transport, Khyber Pakhtunkhwa Hamid Ali, who was summoned to discuss the current status of pending driving licenses. During the hearing, Director Transport apprised the Commission that approximately 70,000 licenses were previously pending due to some technical reasons. He reported that these licenses are now being issued gradually and assured the Commission that the backlog will be cleared by the end of January 2025. Moreover, the Director made a detailed presentation explaining the workflow involved in the issuance of licenses.</p> <p>While appreciating the efforts of the Director Transport, the Commission directed to address the following issues and to Submit a comprehensive report within 15 days:</p> <ol style="list-style-type: none"><li>1. The number of districts where the backlog has been cleared.</li><li>2. The districts where the backlog persists.</li><li>3. Provide precise data on the number of licenses issued till date and the number still pending.</li><li>4. Confirm the anticipated timeline for clearing the remaining backlog of license issuance.</li><li>5. Address the renewal and issuance process of driving licenses (LTV &amp; HTV) initially issued by the Police Department, both prior to and after the notification issued in June 2017.</li></ol> <p>The Commission reiterated that the provision of the driving license is a notified service, the necessity of which is utmost importance for the general public within the notified timelines and it also generates revenue for the Government. Therefore, the Commission decided to forward all pending complaints related to the issuance and renewal of driving licenses to the Director Transport for disposal as per RTPS Act, 2014, directing him to take steps on war footing for clearance of the pendency. Further the daily progress about the pending licenses will be shared<sup>12/11</sup> the commission.</p> <div style="display: flex; justify-content: space-between; align-items: flex-end;"><div style="text-align: center;"> <b>Commissioner-II</b></div><div style="text-align: center;"> <b>Commissioner-I</b></div></div>