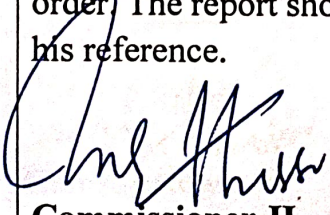
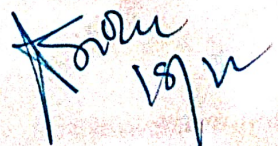


# KHYBER PAKHTUNKHWA RIGHT TO PUBLIC SERVICES COMMISSION

Case No. 399

Mr. Abdul Qayoum Vs Police Department

Date of Institution: 06/1/2024

S.No	Date of Order	Order/Proceedings
1.	18-12-2024	<p>The complainant, Mr. Abdul Qayoum, a resident of Chitral Lower, submitted a grievance through the DMO Office, Chitral, regarding the registration of an FIR. The matter pertains to a notified public service under the Right to Public Services (RTPS) Act 2014, which mandates prompt action in cases involving cognizable offences. The complainant was heard online from the DMO Office Chitral, and the Commission took note of the situation.</p> <p>After examining the complainant's statement and reviewing the available records, the Commission has determined that there is a potential lapse in adherence to the procedures prescribed under the RTPS Act 2014. In light of this, the Commission has decided to issue directions to ensure compliance with the law and justice to the complainant.</p> <ol style="list-style-type: none"><li>1. Registration of an FIR in cases involving cognizable offences is a statutory obligation of the police under Section 154 of the Code of Criminal Procedure (CrPC).</li><li>2. The complainant's grievance highlights an issue of public importance; as timely registration of an FIR is a crucial step in initiating legal redress.</li><li>3. The failure to register an FIR, if a cognizable offence has indeed been committed, constitutes a violation of the complainant's legal rights.</li></ol> <p>The District Police Officer Chitral Lower, is directed to personally hear the complainant, Mr. Abdul Qayoum, and address his grievance with due diligence being appellate authority under Section 6 of the RTPS Act, 2014. If it is established, upon preliminary inquiry, that a cognizable offence has been committed, the DPO shall ensure the immediate registration of an FIR in accordance with Section 154 of the CrPC.</p> <p>While a detailed report on the actions taken by the DPO, including the status of FIR registration and any subsequent proceedings, shall be submitted to this Commission within <b>30 days</b> from the date of this order. The report should also be communicated to the complainant for his reference.</p> <p> Commissioner-II</p> <p> Commissioner-I</p>