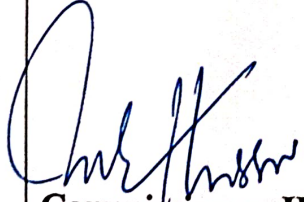
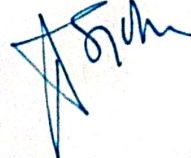


**KHYBER PAKHTUNKHWA RIGHT TO PUBLIC SERVICES
COMMISSION**

Case No. RTS-406

Mst. Samina Naz Vs Police Department

Date of Institution: 30/12/2024

S.No	Date of Order	Order/Proceedings
1.	08-01-2025	<p>Today, the complainant, Mst. Samina Naz, W/o Dr. Muhammad Adil R/o Chatta Batta, Balakot Road, Mansehra, appeared before the Commission and was heard online from the DMO office Mansehra. She reiterated her complaint that her house was located near a hospital and girls college faces privacy ^{encroachment} issues due to the opening of windows and vacant spaces in a nearby triple story building constructed by Master Hanif. Despite multiple requests, he has not addressed these concerns. She has further stated that a complaint has also been submitted to the DPO Mansehra on 23/01/2024 and 13/11/2024 but in vain.</p> <p>As FIR is a notified public service under the RTPS Act, 2014 for which the DPO Mansehra is the Appellate Authority, and the complainant has already submitted a first appeal as empowered u/s 6 of RTPS Act, 2014 and under sub section (2), the appellate authority has to decide the same within 30 days while either rejecting or accepting the appeal. Therefore, the case is hereby sent to DPO Mansehra with the directions to Immediately register FIR related to the incident if a cognizable offence is made out or to provide valid reasons for the delay and non-provision of the notified service and pass an appropriate order under the ibid Act under intimation to this Commission within 15 days after hearing the complainant.</p> <div> Commissioner-II</div> <div> Commissioner-I</div>