

# KHYBER PAKHTUNKHWA RIGHT TO PUBLIC SERVICES COMMISSION

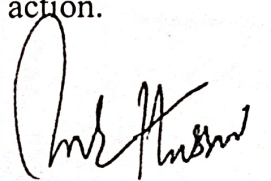
Case No. RTS-Online-461

Mrs. Atta Ullah Vs Revenue Department

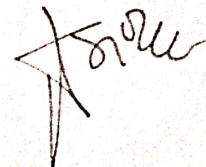
Date of Institution: 09/09/2024

S.No	Date of Order	Order/Proceedings
1.	25-09-2024	<p>This matter is of domicile application, particularly highlighting the case presented by Mr. Attah Ullah, who was heard online from the DMO Office Battagram, regarding a delay of the provision of domicile certificate which is a notified public service under the RTPS Act 2014. Whereby the application was moved on 09/08/2024 and expected delivery date was 22/08/2024, but till date not issued. The Commission recognizes the sensitivity of this issue, especially its impact on the educational prospects of numerous students. Reportedly 302 domicile requests are still pending in the Battagram District.</p> <p>The Deputy Commissioner, Battagram, is hereby directed to issue a show cause notice to the designated officer responsible for the delay in processing of these domicile applications.</p> <p>The designated officer is to provide a detailed explanation for the delay within 15 days from the date of receipt of this order. The Deputy Commissioner must report back to this Commission on the actions taken to resolve the pending applications, along with any measures implemented to expedite future processing.</p> <p>This Commission will monitor the progress of this matter to ensure compliance and the timely provision of public services as mandated by the RTPS Act 2014.</p> <p>The urgency of this matter cannot be overlooked and the Commission emphasizes the necessity for swift action to mitigate the adverse effects on the students awaiting these documents, keeping in view of ensuing admissions in education institutions. Copy of this order be also send to ACS home for his information and necessary action.</p>





Commissioner-II



Commissioner-I